

Welcome Back

LeafBridge Services is committed to providing all individuals with a safe environment. We are doing all we can to keep everyone safe and healthy. This guide will serve as a resource for families returning to facility-based programming during the Coronavirus (Covid-19) situation.

What to Expect When Returning to UCP

Although returning to UCP will look quite different from what you were accustomed to, our goal is to help make the transition back as smooth as possible. LeafBridge Therapy Center hours will resume on Monday, July 6, 2020.

- Individual schedules will be communicated prior to your return date. Please reach out to your Case Manager with any additional questions related to your schedule.
- Social distancing and all health safety protocols are required to be followed while at all UCP of Greater Cleveland facilities.
- We will continually stay abreast of Federal, State and Local guidance on managing the outbreak, creating a safe environment and ensuring compliance with legislation.

General Recommendations and Requirements

The best ways for everyone to protect themselves and others from COVID-19:



WEAR A FACE MASK:

All children and aides/other guests will be required to wear a face mask when in the building and receiving services. The face mask should fit properly and cover your nose, mouth and chin. Children and aides are encouraged to bring your own masks to UCP, however, reusable clean communal cloth masks (for both children and adults) as well as disposable masks will be available if you do not have a mask of your own. All UCP employees will be wearing face coverings (and other necessary personal protective equipment) while at UCP. **If your child cannot tolerate a mask, please let Celia or your therapist know by phone or email prior to coming for services.**



WASH YOUR HANDS:

Stop the spread of disease-causing germs by washing your hands and your child's hands often. The CDC recommends washing with soap and water whenever possible to reduce the amounts and types of all germs and chemicals on them. If soap and water are not available, an alcohol-based hand sanitizer should be used. Hand washing stations and hand sanitizer will be available throughout the Agency. All individuals entering the building must wash or sanitize their hands. LeafBridge team members will assist your child in handwashing prior to their therapy session as well as sanitize their own hands.

Returning to UCP

LeafBridge Family Guide



PRACTICE SOCIAL AND PHYSICAL DISTANCING:

All therapy areas, rooms and common areas have been reorganized to allow for social distancing. **LEAFBRIDGE** will have socially distanced (minimum 6 feet) spaces to provide services by a consistent therapist or aide each day. Each area will be properly sanitized between each therapy session. **Please call (216) 791-8363, ext. 1250 to alert the therapy team of your arrival.** A LeafBridge representative will meet you at the front door to bring your child into the building and then will call you at the completion of the therapy session. You must remain on the premises (on UCP property) for the duration of the therapy session (camp and educational sessions do not require this). Private and school district providers must bring the child to the front door and remain on-site until a UCP employee arrives to pick-up your child. Parents, family members and drivers are not permitted in the building.



Cleaning and disinfecting:

The Agency facility will be thoroughly cleaned and disinfected each day. All employees as well as the maintenance staff will use a virus-killing disinfectant to clean frequently touched surfaces such as phones, keyboards, doorknobs, handles and faucets continually throughout the day at all UCP facilities. LeafBridge will disinfect all treatment areas between all therapy sessions.



Stay home when sick:

If you or someone in your family is sick, stay home! If your child has been sick in the last 48 hours, please do not come to your program. Please contact LeafBridge at (216) 791-8363, ext. 1250 for cancelation. If you want or need to connect with your healthcare providers, first do so by phone or through virtual visits. UCP Programming may be able to be performed virtually.



Screening and Temperature Checks:

Any individual seeking entrance to any UCP facility must complete a screening and temperature check before they will be permitted to enter the building. Therapy services clients will be required to submit an online assessment prior to coming in for therapy (you will be emailed a link) and camp and educational programming participants will be screened daily upon arrival. Successful completion of the screening can then be presented to a trained UCP employee for a temperature check. Temperature readings below 100°F will be permitted to enter the building. Employees will be following the same regulations. Please also check your child's temperature at home prior to departing for UCP.