

# UCP OF GREATER CLEVELAND

## Who We Serve

<i>Ages 0 to 4</i>	<b>47.9%</b>
<i>5 to 19</i>	<b>31%</b>
<i>20 to 64</i>	<b>20.7%</b>
<i>65 and Older</i>	<b>.4%</b>
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<i>African American</i>	<b>53.8%</b>
<i>Caucasian</i>	<b>40%</b>
<i>Hispanic</i>	<b>2%</b>
<i>Other</i>	<b>4.2%</b>
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<i>Male Clients</i>	<b>42%</b>
<i>Female Clients</i>	<b>58%</b>
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<i>Ambulatory (walk)</i>	<b>62.1%</b>
<i>Non-ambulatory</i>	<b>37.9%</b>
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<i>Income is &lt; \$9,999</i>	<b>33.5%</b>
<i>\$10,000 to \$14,999</i>	<b>8.3%</b>
<i>\$15,000 to \$19,999</i>	<b>4.3%</b>
<i>\$20,000 to \$29,999</i>	<b>7.7%</b>
<i>\$30,000 and above</i>	<b>22.8%</b>
<i>Unknown</i>	<b>23.4%</b>
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<i>Lives with Family</i>	<b>84.6%</b>
<i>Supported Living</i>	<b>7.6%</b>
<i>Residential Facility</i>	<b>4.7%</b>
<i>Independently</i>	<b>1.1%</b>
<i>Foster Care</i>	<b>2%</b>

## UCP Served:

**1475**

Children and  
Adults with  
Disabilities



**141**

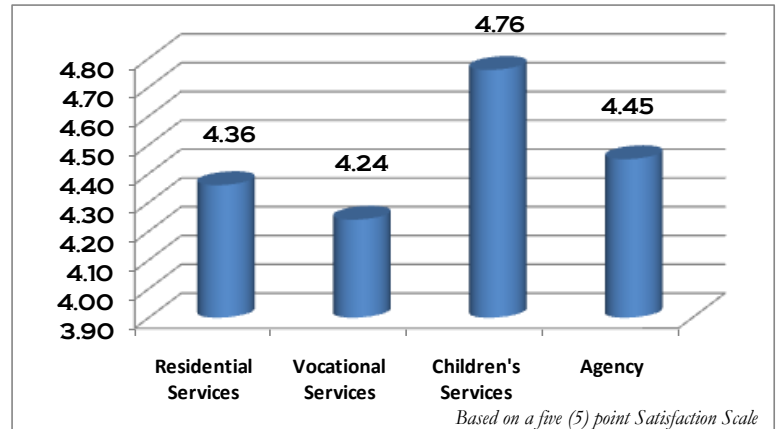
Parents and  
Caregivers



**222**

Individuals in Need  
of Information &  
Referral

## CLIENT SATISFACTION



## Highlighted Outcomes

**Children's Services**—Ninety percent (90%) of all children participating in therapy programs “Achieved” or “Partially Achieved” their individualized goals for increased functional skills, learning, among other things, to sit up, crawl and walk.

**Vocational Services**—Clients working in the Community Employment Program made an average of \$8.78 per hour, up from \$8.16 in 2009.

**Residential Services**—The total number of activities in the community offered for clients participating in the Independent Living Program and Group Homes was an astounding **7411** outings including going to museums, concerts, plays, movies and local festivals.

## BOARD OF DIRECTORS & LEADERSHIP

- ◆ One-hundred percent (100%) of board members personally contributed to the agency, at least half participated in fundraising events and 85% participated on a standing committee.
- ◆ UCP was named one of the **Plain Dealer 75 Top Workplaces**, mid-sized employer category, due to the positive feedback provided by employees to an independent survey conducted by the Plain Dealer.

UCP of Greater Cleveland understands that all of our stakeholders, including clients, donors, partners, employees and volunteers, all have a desire for high-quality, client-centered, proactive services and we are proud to continue to live up to those expectations everyday. For each contributed dollar, 92¢ goes directly into programs and services benefiting clients.