

# UCP OF GREATER CLEVELAND

## Who We Serve

<i>Ages 0 to 4</i>	<b>7.3%</b>
<i>5 to 19</i>	<b>54.0%</b>
<i>20 to 64</i>	<b>37.8%</b>
<i>65 and Older</i>	<b>0.9%</b>
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<i>African American</i>	<b>46.8%</b>
<i>Caucasian</i>	<b>44.1%</b>
<i>Hispanic</i>	<b>4.6%</b>
<i>Other</i>	<b>4.5%</b>
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<i>Cerebral Palsy</i>	<b>22%</b>
<i>Other Disabilities</i>	<b>78%</b>
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<i>Ambulatory (walk)</i>	<b>77.7%</b>
<i>Non-ambulatory</i>	<b>22.3%</b>
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<i>Lives with Family</i>	<b>86.7%</b>
<i>Supported Living</i>	<b>2.0%</b>
<i>Residential Facility</i>	<b>6.5%</b>
<i>Lives Independently</i>	<b>3.9%</b>
<i>Foster Care</i>	<b>0.9%</b>

## UCP Served:

**1131**

Children and  
Adults with  
Disabilities

**&**

**133**

Individuals in Need  
of Information &  
Referral



## STAKEHOLDER SATISFACTION

**LeafBridge Services Clients:** 4.76

**OakLeaf Services Clients:** 4.36

**OakLeaf Homes Clients:** 4.26

*\*All scores are based on a 5-point scale*

## Highlighted Outcomes

**LeafBridge Services**—Ninety-five percent (95%) of children participating in therapy programs ‘achieved’ or ‘partially achieved’ their individualized goals for increased functional skills by learning to sit up, crawl and walk, among other accomplishments.

**OakLeaf Services**—OakLeaf Partners placed eighty-seven (87) individuals in independent jobs in the community. Participants in the Day Services Program experienced a significant increase in outings and inclusion activities, including educational, social and volunteer opportunities. This trend will continue with the move toward Employment First and OakLeaf’s Transformation Plan.

**Development**—The development effort raised \$1,084,076 in 2016. Sixteen percent of funds were attributed to new and lapsed donors. This is due, in large part, to the continued expansion of the donor base for the Puttin’ on the Ritz gala event and a one-time contribution.

## AGENCY LEADERSHIP

- ◆ The agency engaged in a process to increase the size of the Board of Directors and provide more opportunities for active participation of the members. This included a comprehensive plan to bring in a diverse representation of the community and to build a solid committee structure and leadership.
- ◆ A donor identification, cultivation and stewardship plan is underway to expand upon the scope of the development effort, reaching more individuals, corporations and foundations to build sustainability of agency programming and operations. This involves intensified focus on connections, methods of giving and awareness.

UCP of Greater Cleveland understands that all of our stakeholders, including clients, donors, partners, employees and volunteers, all have a desire for high-quality, client-centered, proactive services and we are proud to continue to live up to those expectations every day. The agency focus remains on the mission of the organization to empower children and adults with disabilities to advance their independence, productivity and inclusion in the community.