

UCP OF GREATER CLEVELAND

Who We Serve

<i>Ages 0 to 4</i>	8.6%
<i>5 to 19</i>	59.4%
<i>20 to 64</i>	31.3%
<i>65 and Older</i>	0.7%
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<i>African American</i>	54.5%
<i>Caucasian</i>	36.9%
<i>Hispanic</i>	4.6%
<i>Other</i>	4.0%
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<i>Cerebral Palsy</i>	20%
<i>Other Disabilities</i>	80%
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<i>Ambulatory (walk)</i>	81%
<i>Non-ambulatory</i>	19%
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<i>Lives with Family</i>	88.7%
<i>Supported Living</i>	1.0%
<i>Residential Facility</i>	5.4%
<i>Lives Independently</i>	3.7%
<i>Foster Care</i>	1.1%

UCP Served:

1343

Children and Adults
with Disabilities

&

157

Individuals in Need
of Information &
Referral



STAKEHOLDER SATISFACTION

LeafBridge Services Clients: 4.64

OakLeaf Services Clients: 4.37

OakLeaf Homes Clients: 4.35

**All scores are based on a 5-point scale*

Highlighted Outcomes

LeafBridge Services—The AT/Mobility Clinic was expanded upon and served 94 children in 2018. This innovative program allows one team of licensed professionals to focus on enhancing therapeutic outcomes while Clinic personnel concentrate efforts on accelerating equipment procurement through effective advocacy, follow-through and documentation.

OakLeaf Services—OakLeaf Partners placed a record number of 125 individuals in high quality jobs in the community with an average wage 21% higher than state minimum wage. Individuals in both Career Planning and Day Services participated in on-going community integration activities in a variety of settings, including new partnerships with schools, hospitals and local cultural institutions.

Development—The development effort raised \$1,126,550 in 2018 representing more than 6% growth over the previous year. 24% of funds were attributed to new and lapsed donors as the department focuses on both donor-identification strategies and the re-engagement of past supporters. A Directors' Circle campaign was established with a focus on cultivation of past Board of Directors' members.

AGENCY LEADERSHIP & ADMINISTRATION

- ◆ The agency engaged in a comprehensive Strategic Planning process in 2018, developing five over-arching goals to guide the next three years. This led to the creation of ad hoc committees and the enhancement of existing standing committees to drive the process alongside agency leadership.
- ◆ The execution of a formal orientation process as well as on-going education and discussion surrounding agency activities and programming led to a well-versed, engaged Board of Directors. In 2019, additional training will be available surrounding disability advocacy and awareness.

UCP of Greater Cleveland understands that all of our stakeholders, including clients, donors, partners, employees and volunteers, all have a desire for high-quality, client-centered, proactive services and we are proud to continue to live up to those expectations every day. The agency focus remains on the mission of the organization to empower children and adults with disabilities to advance their independence, productivity and inclusion in the community.