

## 2019 Performance Outcomes

# UCP OF GREATER CLEVELAND

| Who We Serve                |              |
|-----------------------------|--------------|
| <i>Ages 0 to 4</i>          | <b>7.5%</b>  |
| <i>5 to 19</i>              | <b>62.3%</b> |
| <i>20 to 64</i>             | <b>29.6%</b> |
| <i>65 and Older</i>         | <b>0.6%</b>  |
| <hr/>                       |              |
| <i>African American</i>     | <b>53.3%</b> |
| <i>Caucasian</i>            | <b>37.7%</b> |
| <i>Hispanic</i>             | <b>3.7%</b>  |
| <i>Other</i>                | <b>5.3%</b>  |
| <hr/>                       |              |
| <i>Cerebral Palsy</i>       | <b>18.2%</b> |
| <i>Other Disabilities</i>   | <b>81.8%</b> |
| <hr/>                       |              |
| <i>Ambulatory (walk)</i>    | <b>83%</b>   |
| <i>Non-ambulatory</i>       | <b>17%</b>   |
| <hr/>                       |              |
| <i>Lives with Family</i>    | <b>91.1%</b> |
| <i>Supported Living</i>     | <b>1.2%</b>  |
| <i>Residential Facility</i> | <b>4.3%</b>  |
| <i>Lives Independently</i>  | <b>2.3%</b>  |
| <i>Foster Care</i>          | <b>1.1%</b>  |

### UCP Served:

**1411**

Children and Adults  
with Disabilities

**&**

**205**

Individuals in Need  
of Information &  
Referral



### FUNDING SOURCES

**Contributions:** 34%

**Special Events:** 32%

**Grants:** 21%

**United Way Services:** 13%

## Highlighted Outcomes

**LeafBridge Services**—LeafBridge expanded specialized services offerings to include an increased number of students in the day program and through independent educational evaluations. Community education was offered to school personnel and parents of children with disabilities throughout Ohio.

**OakLeaf Services**—OakLeaf Partners placed 124 individuals in high quality jobs in the community with an average wage 16% higher than the state minimum wage. 160 individuals were served in Adult Day and Career Planning Services where creative partnerships were developed for individuals at local libraries and nonprofits.

**Development**—The Development Department raised over \$900,000 in 2019. The “Autumn Affair” Gala brought in over \$150,000 from sponsorship, attendees and creative auction packages. The “Raise the Paddle” donation auction resulted in over \$50,000 for programs and services of the Agency.

## AGENCY LEADERSHIP & ADMINISTRATION

- ◆ The Agency management team held two half day retreats focused on leadership, appreciation and management techniques. The sessions were facilitated by regional experts and served as both a kick-off and guide to the “theme” of appreciation and Agency satisfaction.
- ◆ Ad Hoc Committees of the Board of Directors focused on Talent Management, Strategic Alliances and Marketing/Public Relations. Committees met on an on-going basis, bringing in subject matter experts and pro bono consultation services.

UCP of Greater Cleveland understands that all of our stakeholders, including clients, donors, partners, employees and volunteers, have a desire for high-quality, client-centered, proactive services and we are proud to continue to live up to those expectations every day. The agency focus remains on the mission of the organization to empower children and adults with disabilities to advance their independence, productivity and inclusion in the community.

*To view the full report on UCP of Greater Cleveland's 2019 Performance Outcomes, please contact 216.791.8363 x 1227.*