



OakLeaf Homes Updated Pandemic Visitation Protocol

During the current COVID-19 pandemic we have a responsibility to keep the individuals we support and the employees who work for us safe and healthy. With guidance from the Centers for Disease Control (CDC), the Ohio Department of Health (DOH) and the Ohio Department of Developmental Disabilities (DODD), our Emergency Preparedness Team has implemented a stringent infection control protocol. To ensure the risk of spreading the virus is minimal, all staff have been educated and informed of droplet precautions and must adhere to enhanced infection control precautions including:

- Reliable and persistent wearing of masks (face coverings)
- Diligent handwashing
- Use of other PPE such as gloves as the situations warrant

The crisis is not over. The virus is still active, and a vaccine is likely months away. DODD and UCP recommend continued vigilance as Ohioans with developmental disabilities, families, guardians, and providers consider visits. UCP of Greater Cleveland recognizes the importance of family connections and social engagement. At the same time, we must continue to be diligent in our efforts to keep everyone healthy.

The Ohio Department of Health (DOH) provided guidelines under the *Responsible RestartOhio* initiative on June 2, 2020, regarding visitation at Intermediate Care Facilities for Individuals with Intellectual Disabilities. DOH states that "Each facility can determine how to best implement outdoor visitations for their residents in a way that works best for them."

In addition, DODD released new guidance on September 24, 2020 called, *Phase One Guidelines for ICF/IID Indoor Visitation During COVID-19 Health Emergency*. To balance the social benefits of connections with the risk of illness, we have planned a slow and careful return to **indoor** family visits. *We strongly encourage you to continue outdoor visits, weather permitting, as well as virtual options to augment in-person visitation. Examples include FaceTime, Skype, and Zoom.*

Therefore, effective, November 2, 2020, **indoor visits** will be permitted at Edendale and Memphis homes when the following conditions are met:

- The resident's person-centered planning team has considered all implications for the resident's physical and mental well-being and decided visits are advisable. The Q may choose to use DODD's *COVID-19 Risk/Benefit Discussion Guide* to facilitate this conversation.
- Providers have evaluated all other facility resident risk levels as a whole and determined visits are reasonable and feasible.
- Providers educate residents on the risks of the spread of COVID-19 when interacting with visitors, and the appropriate/applicable safety precautions are presented in a manner consistent with the person's learning style.
- Visitors receive education about the risks of the spread of COVID-19 and the potential health impact for not just their loved one, but also all residents of the home. (<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention-H.pdf>).
- Providers and visitor should consider the Public Health Advisory status of the county where the facility is located and where the visitors live:
 - <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/public-health-advisory-system/>
 - **Indoor visits will not be permitted if the county of residence of the visitor or Cuyahoga County's status is Red (Level 3) or Purple (Level 4).**

UCP's visitation policies include the following parameters for when and where visitation can take place:

- Visitation Options will follow the Ohio Public Health Advisory System

Public Health Advisory Status	Type of Visit
Level 1 – Yellow	Indoor & Outdoor
Level 2 – Orange	Indoor & Outdoor
Level 3 – Red	Outdoor Visits (No Garage Visits)
Level 4 – Purple	No Visitation

- The visitor confirms they have no household members currently in quarantine or isolation status due to COVID-19 exposure, symptoms, testing or travel to high case states:
 - <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/families-and-individuals/COVID-19-Travel-Advisory/COVID-19-Travel-Advisory>
- There are no residents in isolation or quarantine status in the home due to exposure to suspected or known COVID-19 cases.
- There are no personnel who have worked in the home within the last 14 days who have been diagnosed with COVID or been assigned quarantine status by the Local Health Department (LHD) within the past 14 days.
- The facility has enough Personal Protective Equipment (PPE) to provide for the individual, the visitor and the on-going needs of the staff and residents.
- The facility has enough resources and personnel to properly implement the visit according to the policy and state requirements for infection control practices.
- If possible, the indoor visitation will take place in a room or building that:
 - Is not currently utilized for other resident activities and has a private entrance and is not to be accessed by residents other than for visitation. If no such location exists in the facility, the visit location should be a location occupied by only the visitor and person(s) having a visitor and, support personnel, if needed, during the time of the visit.
 - At Edendale, the visitation area is the garage, accessed through the side garage door
 - At Memphis, the visitation area is the garage, accessed through the small garage door
 - Is able and will have all hand-touchable surfaces cleaned between visits.
 - Has ventilation that will circulate air during the visitation; circulating air should include outdoor air, if possible.
 - Has enough space to allow for six-foot social distancing between the resident, staff and the visitors.

Questions or concerns can be addressed to Andrew Kruse, Associate Director of OakLeaf Services, 216-302-8774 or akruse@ucpcleveland.org

OakLeaf Homes
Group Home Indoor Visitation Procedures

- Visits must be scheduled in advance with the Residential Manager, Sam Puccinelli, 216.409.0709.
- Upon arrival to the home, visitors must call the home and wait for a staff member to come to the vehicle to direct visitors to the designated visitation area.
- Visits are limited to thirty (30) minutes at the home with no more than two visitors per resident at a time
 - At this time, each resident can receive one visit per week, unless other arrangements have been pre-approved by the Residential Manager.
- There will be no access to restrooms. Please plan accordingly.
- Visitors must sign-in and provide contact information for potential contact tracing.
- Visitors will use hand sanitizer upon arrival at the location and before meeting with the resident
- Visitors will be screened for symptoms upon arrival and before meeting with the resident
 - Temperature checks (must be below 100F)
 - Online questionnaire about symptoms and potential exposure
 - If an answer triggers a response a UCP nurse will call for clarification and may and may cancel the visit.
 - Visitors are encouraged to complete the assessment before arriving at the home.
 - Observation of any signs or symptoms of illness
- Visitors will be required to wear a face covering during the visit. Visitor may be required to wear additional PPE (such as surgical masks) based on individual circumstances
- The resident will preferably wear a face cover during the visit and will be assisted to not touch their face during the visit until after washing or sanitizing hands.
- Visitors should limit physical contact to a safe embrace at the beginning and end of the visit. See pictures for how to embrace more safely.

I have read these visitation protocols/procedures and am committed to follow them protect my family member/friend, the people whom he/she lives with, and the staff who provide services. Please keep in mind that visitation can be revoked at any time to ensure the health and safety of residents and staff.

Signature

Person you are visiting

Date

DO NOT HUG LIKE THIS



DO HUG LIKE THIS



Edendale				
Tuesday	10:00	11:00	1:00	4:00
Thursday	11:00	1:00	3:00	4:00
Saturday	11:00	1:00	3:00	4:00

Memphis				
Monday	10:00	11:00	1:00	3:00
Wednesday	10:00	11:00	1:00	3:00
Sunday	10:00	11:00	1:00	3:00