

# UCP OF GREATER CLEVELAND

## Who We Serve

<i>Ages 0 to 4</i>	<b>6.9%</b>
<i>5 to 19</i>	<b>65.7%</b>
<i>20 to 64</i>	<b>26.7%</b>
<i>65 and Older</i>	<b>0.7%</b>
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<i>African American</i>	<b>52.8%</b>
<i>Caucasian</i>	<b>38.8%</b>
<i>Hispanic</i>	<b>3.6%</b>
<i>Other</i>	<b>4.8%</b>
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<i>Cerebral Palsy</i>	<b>18%</b>
<i>Other Disabilities</i>	<b>82%</b>
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<i>Ambulatory (walk)</i>	<b>82%</b>
<i>Non-ambulatory</i>	<b>18%</b>
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<i>Lives with Family</i>	<b>90.8%</b>
<i>Supported Living</i>	<b>2.2%</b>
<i>Residential Facility</i>	<b>3.7%</b>
<i>Lives Independently</i>	<b>2.1%</b>
<i>Foster Care</i>	<b>1.2%</b>

## UCP Served:

**1,213**

Children and Adults  
with Disabilities

**&**

**91**

Individuals in Need  
of Information &  
Referral



## STAKEHOLDER SATISFACTION

**LeafBridge Services Clients:** 4.62

**OakLeaf Services Clients:** 4.3

**Employees:** 4.1

*\*All scores are based on a 5-point scale*

## Highlighted Outcomes

**LeafBridge Services**—92% of clients demonstrated progress with goals set in treatment plans to increase functional, motor, verbal and social skills. Despite the pandemic’s impact and more critical than ever, 94% of families were successful in carrying out home programs.

**OakLeaf Services**—OakLeaf Partners placed 97 individuals in high quality jobs in the community with an average wage 24% higher than the state minimum wage. Individuals were successful in obtaining employment in spite of the barriers of a community-wide shut down and the provision of solely virtual services for a period of time.

**Development**—The development effort raised \$1,168,728 in 2020 including over \$30,000 in one day during the Giving Tuesday Now campaign where Board of Directors members committed to matching donations. The Agency held its first virtual gala and raised \$157,000, similar to dollars raised at the in-person event in 2019. Fundraising thrived in 2020 in the midst of the pandemic, launching virtual campaigns and focusing on donor cultivation strategies. A designated gift of \$200,000 was received from a first-time donor to build a new adaptive playground!

## AGENCY LEADERSHIP & ADMINISTRATION

- ◆ Over \$3M in relief funding was received in response to the COVID-19 pandemic. These dollars not only provided critical dollars for Agency functioning during a time of limited services but also included a loan from the Paycheck Protection Program to support Agency employees during this unprecedented time.
- ◆ The Board of Directors developed an updated leadership succession plan to manage upcoming and potential Agency transitions, assess and engage talent and promote long term stability. At the same time, the Governance Committee focused on building diverse board leadership with a range of skill sets and connections.

UCP of Greater Cleveland understands that all of our stakeholders, including clients, donors, partners, employees and volunteers, all have a desire for high-quality, client-centered, proactive services and we are proud to continue to live up to those expectations every day. The agency focus remains on the mission of the organization to empower children and adults with disabilities to advance their independence, productivity and inclusion in the community.