

2021

ANNUAL REPORT



In January of 2020, I started my term as Chair of the Board of Directors at UCP of Greater Cleveland. A few months in, everything changed and throughout my tenure I witnessed just about anything one could imagine – and I have had the opportunity to be a part of planning for the path ahead. This Agency has been around for over 70 years, but like everyone else, we have worked hard to adapt – and we have been pretty successful at it! The future might look different, but we are well poised to respond accordingly.

In 2021, our team continued to follow significant COVID protocols and procedures, which allowed us to keep our case numbers low in respect to the community around us. It is important to note that our ICF group homes had ZERO confirmed cases of COVID-19. Our nursing team did a great job, and I also want to say that throughout the year, we reviewed over 40,000 online health screenings! These were in addition to daily paper assessments for some. This is an astounding number and surely part of the reason our team and those we serve were kept so safe.

We also went about the business of the Agency, holding both our golf outing and our second virtual gala. Between the two events, we raised close to \$315,000! This was in addition to raffles, individual donations, and corporate giving and grants, all of which brought in \$915,440 together!

Our programming started to rebound and we almost exclusively returned to in-person services. Amidst all these challenges, UCP placed 106 individuals in jobs in the community. OakLeaf Day Service clients started coming back into the building, including some individuals doing paid work again! LeafBridge served close to 1,000 individuals – over 100 of those in our in-house pediatric therapy clinic. The Alternative Education Program continues to excel and moved to a new location on Lamont Avenue, with plans for a move to a more long term home in 2022. Residents in the ICF group homes were able to get out into the community more, enjoying nature, seeing movies in private theaters and other safe activities. There were countless things happening in the programs that I was so proud to witness throughout the year.

While all this happened, we completed a full succession plan for the planned retirement of President & CEO, Trish Otter. Over the course of 14 years as CEO (and six years prior as Director of HR), Trish had immeasurable impact on the Agency, the developmental disability field and the community. She watched the Agency grow, expanded upon programs and made difficult decisions throughout the years. Trish was a steadfast leader during the pandemic and we could not have asked for anything more. She was a constant in the community, not only raising dollars for UCP, but also promoting many advocacy efforts throughout the state and nation. She will be missed not only for her dedication and commitment but also for her energy, her personality and her willingness to work together to solve any problem. She was gracious in helping us to find someone internally to fill her position and we have full confidence in her successor.

As I close up my time as Chair, I look forward to seeing where we go from here. It is an exciting time and the stage is set to move into new territory while staying true to what works for us and all that we have learned.

Thank you for allowing me to be a part of this important mission and thanks for all you do for UCP.



Mike Maraldo
Chair, Board of Directors



Our Mission

UCP of Greater Cleveland provides valuable services to individuals from birth through retirement with a continuum of programs that meet their needs at each stage of life. The agency mission to empower children and adults with disabilities to advance their independence, productivity and inclusion in the community guides the development, delivery and enhancement of all agency programs. While the mission centers on the individual, programs take into consideration the larger picture that involves family and community support, public awareness, individual advocacy and overall personal growth of each person. The agency's distinct commitment to designing services for individual needs, prioritizing quality of services for people served and the experience that comes with being a community leader in the disability community for over 70 years sets us apart from other agencies.



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Associate Director of LeafBridge Services

Intesar A. Taye, OTR/L
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A Center of Excellence for Children with Disabilities

Kameryn

Kameryn is a sweet and outgoing 22-year-old young lady who first came to LeafBridge for our Steps to Independence® intensive therapy program. While there, her parents observed our Alternative Education Program, which was just in its infancy. They knew the program would be a good fit for Kameryn and now, seven years later, she is our first graduate!



With the help of her therapists, teachers, caregivers and family, Kameryn has learned how to complete daily living tasks such as getting dressed, feeding herself and using the restroom. Kameryn also improved her communication skills: she advanced from using gestures to using an assistive speech device for expressing her wants and needs.

Knowing Kameryn would soon transition out of the program, the LeafBridge team worked with her on vocational skills. She began with simple tasks such as sorting items and delivering them in a familiar environment. Eventually she ventured out into the community using her skills to volunteer at local nonprofits and businesses.

Kameryn's journey with UCP set the stage for other students in the program. She has become a beacon of hope and inspiration. Kameryn rarely shows signs of defeat or sadness, especially when she is at one of her favorite places – UCP.

LeafBridge Overview

In 2021, our LeafBridge pediatric therapy program still felt the effects of the pandemic, but our staff excelled at adapting. We saw an increase in referrals and most therapy services returned onsite, although our therapists, case managers and teachers continued to find unique ways to virtually serve medically fragile children.

The case management team remained connected to families, assisting them through the continued isolation many experienced. To practice social distancing, case managers used creative solutions to communicate with families such as social media, virtual platforms, and talking with them outdoors.

LeafBridge's Alternative Education Program for students with complex disabilities moved offsite into a larger facility for the 2021-2022 school year due to the program's rapid growth.

Despite the changes and challenges over the past two years, LeafBridge clients continue to thrive, which is truly the most important measure of the program's success.

2021 LeafBridge Outcomes

871

children with disabilities and their families were served

91%

of clients continued to make progress on their goals

96%

of families demonstrated proficiency in carryover of programs in the home setting

91%

of families receiving case management reported improved skills to seek out and advocate for community resources



A Center of Excellence for Adults with Disabilities

Camille

Camille, 30, is one of the first people to greet you with an enthusiastic “Hi!” as soon as she sees a new face. Her big heart glows just as bright as her smile, so it was a pleasure to have her return to UCP’s OakLeaf Adult Day Services (ADS) in July 2021 after a 16-month absence due to pandemic-related concerns.

Camille has participated in the program for nine years and loved regularly going out into the community to volunteer at local organizations. Although there has been a temporary halt on volunteering in the community, ADS staff brought the volunteer work to Camille! She now helps sort medical supplies for MedWish in-house at UCP, which brings her a strong sense of purpose.

On “Virtual Fridays” Camille also tells stories to her peers using picture books as prompts. This is a new group activity where ADS participants use tablets to communicate with each other via Zoom as a way of practicing social distancing yet still engaging with one another. Camille said she is happy to be back at UCP, especially being with her friends. When asked what UCP means to her, Camille stated, “It is a greater community.”



OakLeaf Overview

In 2021, OakLeaf’s Community Integration and Community Employment services were limited in numbers served as well as activities provided because of coronavirus precautions, yet we overcame these obstacles. For example, Day Service activities for group home residents were offered virtually for the first part of 2021; however, when restrictions were eased and more residents received the vaccine, they returned to our Wolstein location for daytime activities in May 2021. Our employment programs also saw a reduction in clients served; however, due to the hard work of our staff, individual placements closely met pre-pandemic levels.

With the support of a generous grant from Good Shepherd Foundation of Ohio, the clients in our OakLeaf Intermediate Care Facilities (ICFs) were able to enjoy refreshed living spaces. Each home received new big screen TVs, and our Edendale location was able to update their kitchen and common area furniture. The dining furniture has allowed for comfortable family style dining and has contributed to the overall happiness of the residents.

2021 OakLeaf Outcomes

351

adults with disabilities
were served

106

individuals were placed in new
employment opportunities

85%

of individuals supported
by OakLeaf Partners
retained employment
for 90 days or more

+24%

The average wage of those
placed was \$10.89/hour,
which is 24% higher than
Ohio’s minimum wage

Development and Marketing Overview

As much as 2020 proved to be a fundraising year like no other, 2021 brought its own unique landscape. With feelings of uncertainty spread throughout society, philanthropic giving ebbed and flowed. UCP responded with new and creative ways to engage loyal and new donors alike.

We said an indefinite goodbye to our *Race to Empower*, trading it for online raffles that offered chances to win exciting items such as a Harry & David Cheese and Fruit Subscription, a Northeast Ohio Golf Package and a Jeni's Splendid Ice Creams Subscription.

It was a record year for our signature fundraising events – our annual golf outing and gala. Held in June at the renowned Canterbury Golf Club, *Tee Up for UCP* raised \$117,098 in net proceeds, which is the highest yield since 2006. *The Magic of UCP*, held virtually for the second year in a row in October, raised \$193,535 net, which is the most raised since the event's inception in 2015.

We were also fortunate to continue several community partnerships that brought in significant fundraising dollars for UCP. Ver-A-Fast By The Hand Foundation teamed up with UCP again in 2021 for *FastScratch for Charity*, a virtual scratch-off game where they match donor contributions up to 200 percent of the original donation. *The Nedly Open Golf Classic*, our long-standing community event partner, reached an all-time high of \$14,060 raised for UCP.

Although we anticipated pandemic relief grant funding would dissipate as the year progressed, we were grateful to receive \$18,000 from the Greater Cleveland COVID-19 Rapid Response Fund to cover costs of PPE and new technology to address the demand for teletherapy and other virtual services for both children and adults with disabilities. Additionally, LeafBridge grant interest was strong, totaling \$144,294 and was highlighted by significant generosity from the Elisabeth Severance Prentiss Foundation.

To aid our marketing efforts, the Cleveland Clinic generously provided in-kind photo sessions; many of the photos are featured in this annual report. Additionally, as part of our virtual gala and for numerous other outreach efforts, our team created various videos, highlighting specific UCP programs and clients we proudly serve. We invite you to view these stories by visiting www.youtube.com/ucpcleveland.

UCP is grateful to have the continued support of our donors, which allows us to help our clients reach new milestones each and every day.

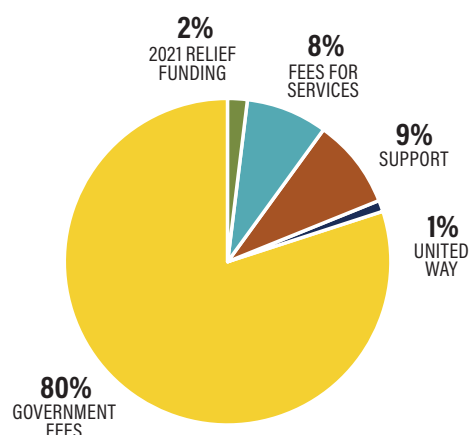


A behind the scenes look at *The Magic of UCP* with Gala Chair Dave Pamer and EmCee Jon Petz.



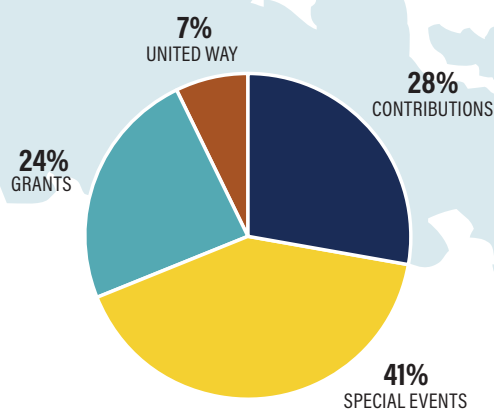
Wendy and Dave Carbone, two of the organizers of the *Nedly Open*, pose with the Ferguson Family, whose son Connor receives therapy services at UCP.

2021 Support & Revenues



Support	\$846,474
United Way	\$68,966
Government Fees	\$7,228,389
2021 Relief Funding	\$167,436
Fees for Services	\$678,653
Investment return designated for operations	–
Total Revenues	\$8,989,918

2021 Support



Special Events	\$373,212
Grants	\$218,296
United Way	\$68,966
Contributions	\$254,966
Total	\$915,440

UNITED CEREBRAL PALSY ASSOCIATION OF GREATER CLEVELAND, INC.

2021 Statement of Activities

SUPPORT AND REVENUES

2021 TOTALS

Support

Event revenue, net	\$373,212
Grants	\$218,296
United Way Services	\$68,966
Contributions	\$254,966
Total Support	\$915,440

Revenues

Government fees	\$7,228,389
Fees for services	\$678,653
2021 Relief Funding	\$167,436
Total Revenues	\$8,074,478

Investment return designated for operations	–
TOTAL REVENUES AND SUPPORT	\$8,989,918

EXPENSES

LeafBridge Services	\$3,800,022
OakLeaf Services	\$3,387,465
Group Homes	\$2,044,367
Fundraising	\$383,869
Management and General	\$1,047,553
Total Expenses	\$10,663,276

Change in net assets from operations \$(1,673,358)

Investment income	\$224,549
Realized and unrealized gains on investments	\$495,641
Gain and loss on sale of property and equipment	\$(3,467)
Non-Operating Income	\$3,617,098
Investment return designated for ops	–

Change in net assets from non-operating activity \$4,333,821

Change in net assets	\$2,660,463
Net assets at beginning of year	\$9,083,538
Net assets at end of year	\$11,744,001

The financial information presented is taken from the 12/31/2021 financial statements and was unaudited at the time of printing.

2021 Donors

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The McWilliams/Piraino Family Foundation
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2021 UCP Community Employment Partners

OakLeaf Partners Employment Services at UCP of Greater Cleveland is hallmarked by developing independent, community-based job opportunities that are individualized to meet the needs of both adults with disabilities and their employers. We could not support the hundreds of adults who we serve to obtain and retain meaningful employment without the strong participation and partnership of the following local businesses:

- Acme Fresh Market
- AJ Rose
- Amherst Exempted Village Schools
- Amherst Manor Retirement Community/Grace Management
- Aramark Freshen's Restaurant @ University of Akron
- Aramark
- Barry Bagel's
- Beerhead Bar & Eatery
- Buehler's
- Burger King
- Burlington Coat Factory
- Chick-fil-A
- Chippewa Place Retirement Community
- Citi Trends
- City of Avon Lake - Public Works
- City of North Olmsted Rec Center
- Constellation Schools/Parma Community Middle-High School
- Creekside Restaurant & Bar
- Cleveland Browns
- Dave's Midtown
- Discount Drug Mart
- Dreco
- Employease
- East Park Retirement Community
- First Assist Healthcare
- Giant Eagle
- Goodwill
- Haven at Lakewood - Assisted Living
- Heinen's
- Home Depot
- Janitorial Services Inc
- JCPenney
- Crazy Bins
- Lowe's
- Lutheran Memorial School (LMS)
- Marc's
- Malley's Chocolates
- Marshalls
- Meijer
- Mike's Bar & Grill
- Morrison Healthcare
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- Savers
- Snider-Blake Business Services
- Stancato's Restaurant
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- Taco Bell
- Taki's Greek Kitchen
- The Genesis Center
- The Pavilion Rehab and Nursing Center
- The Westin Cleveland Downtown
- Vitalia Active Adult Community at Rockside
- Winking Lizard
- YMCA/French Creek
- Yours Truly





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