

UCP OF GREATER CLEVELAND

Who We Serve	
Ages 0 to 4	9.5%
5 to 19	67.6%
20 to 64	22.6%
65 and Older	0.3%
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African American	58.9%
Caucasian	34.1%
Hispanic/Latino	3.1%
Asian	1.4%
Other	2.5%
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Cerebral Palsy	17.4%
Other Disabilities	82.6%
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Ambulatory (walk)	84%
Non-ambulatory	16%
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Lives with Family	94.1%
Supported Living	1.0%
Residential Facility	1.9%
Lives Independently	3.0%
Foster Care	0.0%

UCP Served:

1,152

Children and Adults
with Disabilities

&

205

Individuals in Need
of Information &
Referral



STAKEHOLDER SATISFACTION

LeafBridge Services Families: 4.68

OakLeaf Services Participants: 4.38

Employees: 3.9

**All scores are based on a 5-point scale*

Highlighted Outcomes

LeafBridge Services—100% of LeafBridge Alternative Education Students participated monthly in community engagement events and activities (in-person or virtual) and 100% of LeafBridge Alternative Education team members assessed the transition needs of individual students and possible integration into home school districts.

OakLeaf Services—OakLeaf Partners placed 83 individuals in high quality jobs in the community with an average wage almost 34% higher than the state minimum wage. Close to 84% of individuals placed into competitive jobs maintained employment for at least 90 days, exceeding statewide results reported by Opportunities for Ohioans with Disabilities.

Development—The Agency received its largest single gift in history (\$5M) for the Alternative Education Program, both to support operations and future capital needs. The Agency raised \$6,097,371 in 2022. Special events exceeded budget by \$46,301 and grants exceeded budget by \$125,167. A grant was received to update the kitchen at Edendale House and a direct contribution and foundation grant funded the establishment of an Assistive Technology Lending Library and additional equipment.

AGENCY LEADERSHIP & ADMINISTRATION

- ◆ The Agency engaged in a comprehensive strategic planning process which involved a variety of stakeholders, including leadership, Board members, community members, individuals and families who receive UCP services and team members from all departments. Work has started to strive towards stated goals and strategies.
- ◆ UCP hired a Quality Assurance Manager to ensure systems and practices are in place, not only to follow regulatory guidelines but also to enhance organizational standards and adherence to outcomes.
- ◆ The CEO was elected to the OPRA Board of Directors to allow for greater focus on advocacy and systems change.

UCP of Greater Cleveland understands that all of our stakeholders, including those we serve, donors, partners, employees and volunteers, deserve and need high-quality, client-centered, proactive services and we are proud to continue to live up to those expectations every day. The Agency focus remains on the mission of the organization to empower children and adults with disabilities to advance their independence, productivity and inclusion in the community.