Dear Team Members:

On Monday and Tuesday of next week, the Agency will be hosting two surveyors from CARF, the accreditation agency for OakLeaf Partners. As you many know, UCP has been accredited by CARF for over 40 years! The mission of CARF is "to promote the quality, value, and optimal outcomes of services through a consultative accreditation process and continuous improvement services that center on enhancing the lives of the persons served."

Every three years, we are able to show off the great things our team members do for the community. While the focus of the survey is OakLeaf Partners, the team will also be looking at administrative functions of the agency and will be doing a walk-through tour of the Wolstein Center on Monday morning around 9:00 a.m. If you see them in the building, please be sure to warmly welcome Stephanie and Anne. I know they are excited to see all our programs in action.

There will be an Orientation Conference on Monday at 8:30 a.m. in Room 231 and an Exit Conference on Tuesday, around 2:00 p.m., also in Room 231. If you are in the building and available, you are welcome to join those meetings.

Thank you to everyone for your hard work and for making us one of the best in the business!

Beth

Beth A. Lucas, MNA
President & CEO
UCP of Greater Cleveland
(216) 453-4942, direct
(216) 534-9960, cell
(216) 791-8363, ext. 1227, office

blucas@ucpcleveland.org www.ucpcleveland.org

Iris S. & Bert L. Wolstein Center 10011 Euclid Avenue Cleveland, Ohio 44106